

NetSupport

SOLUTIONS FOR EDUCATION

NetSupport DNA – School IT Management and Safeguarding

Network and IT management features to effectively track, monitor and manage IT assets across schools and MATs – and a Safeguarding module to help protect students online.



- ✓ Hardware inventory and discovery
- ✓ Software licence management
- ✓ Energy monitoring/Power management
- ✓ Endpoint security and proactive alerts
- ✓ Control web and application usage
- ✓ Multi-site support and management
- ✓ Safeguarding module for DSLs
- ✓ Keyword and phrase monitoring
- ✓ Trending topic word clouds
- ✓ Student 'Report a concern'
- ✓ Contextual intelligence-based Risk Index
- ✓ Cloud-based safeguarding console

NetSupport School – Multi-platform Classroom Management

A complete set of assessment, monitoring, collaboration and control features to help maintain students' focus and improve learning outcomes, plus a dedicated Technicians' Console for the IT team.



- ✓ Graded user modes for teachers
- ✓ View and control student screens
- ✓ Full range of testing and assessment tools
- ✓ Control web and application usage
- ✓ Digital Journals of all key lesson content
- ✓ Real-time instruction tools
- ✓ Hand out and collect files
- ✓ Student Feedback mode

classroom.cloud – Cloud-based Virtual Classroom Suite

Easy-to-use cloud-based teaching and management platform, providing the essential tools for classroom and home-based teaching and learning.



- ✓ Easy to use, easy to maintain
- ✓ Quickly connect to students
- ✓ Monitor web and app use
- ✓ Interact with chat, message and help requests
- ✓ Assess progress/understanding via surveys
- ✓ Use with Google Classroom and Microsoft SDS
- ✓ Scalable to the largest schools and Trusts
- ✓ Multi-platform support
- ✓ Provide learning continuity



ReallySchool – Primary Assessment, Tracking and Journalling

Time-saving app (and desktop portal) to record, assess and share EYFS and primary school pupils' learning and development, as well as identify learning gaps, boost parental engagement, support home learning and more.



- ✓ Observe and assess on the go
- ✓ Add photos, video and audio notes
- ✓ Link learning to assessment
- ✓ Developed with teachers, for teachers
- ✓ Includes all UK assessment criteria
- ✓ Award badges for achievement
- ✓ Comprehensive reporting dashboard

NetSupport Notify – School Alerting and Emergency Lockdown

Notification and alerting solution to deliver immediate or scheduled one-way alerts to up to 10,000 desktop users, that cannot be skipped or ignored.



- ✓ Alerts take screen focus
- ✓ Send across multiple sites
- ✓ Customise alerts with branding
- ✓ Full reporting and tracking
- ✓ Evidence acknowledgement
- ✓ Multi-platform support

NetSupport ServiceDesk – HelpDesk and Ticketing

Provide efficient responses to IT issues via a customisable, intuitive browser-based interface.



- ✓ Track and manage tickets
- ✓ Customisable interface
- ✓ Real-time reports
- ✓ Self-service solutions area
- ✓ Automated email processing
- ✓ Attach files to an incident

NetSupport Manager – Powerful Remote Control

Delivering the most secure, high-speed PC remote control available, this single solution enables remote management of multi-platform environments, helping organisations achieve maximum efficiency and minimise the level of system downtime.



- ✓ Screen control with real-time visuals
- ✓ Connect via LAN, WAN or internet
- ✓ 1:1 and 1:many connection
- ✓ Remotely launch applications
- ✓ Unique PIN Connect feature
- ✓ Drag and drop file distribution
- ✓ View system configuration
- ✓ Multi-platform support

